REGULATION OF THE INTERNET SHOP LA MILLOU

Amended by the annex no. 1 dated 4 February 2016 and the annex no. 2 dated 16 June 2016 in the version applicable for orders submitted from 17 February 2016 inclusive.

§ 1. GENERAL PROVISIONS

- **1.1.** The owner of the online shop at www.lamillou.com (hereinafter the Website) is: Smartino Sp. z o.o., ul. Ruczaj 89, 02-997 Warsaw. Commercial law company entered into the Register of Entrepreneurs kept by the District Court for the capital city. Warsaw, XIII Commercial Division under number 000383843, NIP 521-35-979-35, REGON 142867170, Share capital: 5,050 PLN. hereinafter referred to as the Service Provider. **1.2.** The Service provider maintains an online store through the Website (hereinafter referred to as "Shop") where he offers the sale of goods and electronic services. Terms of Use of the Shop are governed by these Terms and Conditions (hereinafter referred to as the "Regulations"). In the scope of e-services the Regulations are rules specified in art. 8 act dated 18th July 2002 on e-services (Journal of Laws of 2013, item 1422, ie, as amended).
- 1.3. The Shop is an online service with which the Service Provider is conducting the sale of goods via the network Internet.

 1.4. The Purchaser of the goods offered in the Shop is the adult user of the Site (including the user who previously created the account in the Shop) who submitted the Order (hereinafter referred to as the "Customer").
- 1.5. The customer, as the natural person which is ordering in the Shop unbound directly with the business activity run by oneself or professional it is hereinafter in Regulations called the "Consumer".
- **1.6.** Viewing the contents of the Site does not demand any details, especially creation an account in the Site. **1.7.** Information about products which are available on the Site are an invitation to conclude a contract in the meaning of article 71 of the Civil Code.
- **1.8.** A contact with the Service Provider is possible under the telephone number +48 601 596 901 from Monday to Friday between 9:-16:00 and under e-mail: bok@lamillou.com. The price for connection according to rates of the operator whose services are used by the caller as well as for mobile connections to the network Plus.

§ 2. GENERAL TERMS AND CONDITIONS OF SALES

- **2.1.** Products are sold in the Shop via Internet sales contract. The sales contract is deemed concluded through placing an order by the Customer and confirming its acceptance by the Service Provider.
- **2.2.** Subject of the sales contract may be products presented in the Site and included in the offer of the Shop at the time of placing the Order.
- **2.3** The prices of products offered in the Store are gross prices in Euro and contain the value added tax. The prices quoted do not include shipping costs, which are indicated at the time of placing the Order.
- **2.4.** Orders placed by Consumers are made at the prices prevailing on the day of placing the Order shown on the photo or description of the goods. Prices of goods are retail prices and include all taxes. Currency in which prices are quoted is a euro. Orders submitted by other Non-Consumer Customers (in particular those containing NIPs, data of entrepreneurs) are executed according to the prices indicated in the Order confirmation by the
- **2.5.** The Shop sells products on the area of the Republic of Poland, as well as outside the Territory of the Republic of Poland, but exclusively in following countries: Austria, Belgium, Czech Republic, Denmark, Estonia, France, Spain, Holland, Ireland, Germany, Portugal, Romania, Slovakia, Switzerland, Italy, Great Britain. The delivery address may be exclusively on the territory of the Republic of Poland or on the territory of one of the country specified in previous sentence.
- **2.6.** The Service Provider does not wholesale through the online store www.lamillou.com. If any consumer intend to place an order for a large volume of goods or for a large amount of goods, please contact the Service Provider directly in the manner indicated in § 1. sec. 1 of the Rules of Procedure. Orders placed in breach of the provisions referred to in this paragraph shall not be confirmed by the Service Provider. In case of a need for establishing the commercial cooperation with the Service Provider in wholesale we are encouraging to a direct contact with the Service Provider in the indicated way in § 1. sec. of 1 Regulations.
- **2.7**. Orders placed in the Shop cannot be merged, in particular by merging within one shipment of separate orders.

§ 3. REGISTERING ACCOUNT IN THE WEBSITE

- **3.1.** Ordering is also possible without prior registration of the account on the Website.
- **3.2.** The registration of the user's account is based on providing the following information: login, e-mail address and password, data necessary for the execution of Orders referred to in §4, paragraph 2 of the Regulations, acceptance of the Rules and selection of the button "register". Approval of Regulations and giving consent to process personal details on principles described in Regulations are a condition of making the Registration.

- **3.3.** As a result of a registration, user will be assigned with an account enabling the identification of activities undertaken by the user via the Website, including placing orders is staying in the Shop.
- **3.4** The account access is possible after entering the login name assigned to the given account and the password. The password shall be well protected against unauthorized access of third persons.
- **3.5.** The Service Provider provides the possibility to remove the account at any time by sending a request to the Service Provider at bok@lamillou.com. Resignation from the account does not influence the realization of placed orders confirmed by the Service Provider (the agreement has been concluded which does not deprive the Consumer the right to terminate the agreement under principles specified in the Regulations).
- **3.6.** Account service on the Website is provided free of charge by the Service Provider.
- **3.7.** The provider may temporarily suspend access to the account, or terminate access to the user's account with a weekly notice period (if he / she is notified via email), if the account is used in a manner inconsistent with or contrary to the Terms of Service.

§ 4. ORDERS

- **4.1.** Order is a statement of will made by the Customer in e-form with the use of Internet and the function of the Website to conclude a sales contract for products selected by it among currently available products in the Shop and presented in the Site for the price being a sum of selected products and delivery costs.
- **4.2.** An order may be submitted by the Customer through the Website, 24 hours a day, 7 days a week throughout the year.
- **4.3.** Selection of goods for the Order is made by adding them to the shopping list the cart. At any time it is possible to verify the contents of the cart.
- **4.4.** After the completion of gathering the products to the cart, the Customer shall select a button "CHECKOUT" and then selects the address, delivery method and payment. The Customer finishes placing order by pressing the button "Complete Purchase" that is subsequently submitted to be confirmed by the Service Provider. If the Customer makes an order as a visitor of the Website (i.e. without registration), it is obliged before pressing the button "Complete Purchase" to learn the regulations and to give its consent for processing personal data under principles specified in the regulations.

- **4.5.** To the moment of approving the choice of products with button "Complete Purchase", the Customer is able to make changes and the alteration of products in the cart, as well as the contact details to the dispatch or issuing an invoice.
- **4.6.** The Service Provider, in the course of presenting the goods on the Website and the process of submitting the Order, however, at the latest before the consumer pushes the button "Complete Purchase", informs the Consumer in a clear and understandable manner:
- a) the main characteristics of the service, including the goods,
- b) their identifying information, in particular the name, address, telephone number of the company, the authority which registered the business and the number under which the trader was registered;
- c) the address at which the Consumer may file a complaint;
- d) a total price covering all components, in particular taxes, delivery charges and postal services, and the manner and date of payment;
- e) the manner and date of delivery of the Order and the complaint procedure;
- f) the cost of using a means of distance communication for the purposes of concluding a contract where they are higher than those normally used for the use of that means of communication,
- g) costs of return of goods which the Consumer bears in the event of withdrawal;
- h) the manner and date of exercise of the right of withdrawal and of the content of the withdrawal form and the notice of termination of the contract;
- i) the obligation to deliver goods without defects;
- j) the existence and content of guarantees and after-sales services and the manner in which they are implemented;
- k) the possibility of using out-of-court complaint and redress procedures and access to these procedures.
- **4.7.** The Service Provider will confirm the Order submitted by the Customer by indicating through the Website after selecting the button "Complete Purchase" and separately in the email sent to the Customer's address, the order data in the form:
- a) the Provider's data, including the telephone number and e-mail address of the Service Provider;
- b) Customer data:

- c) the order number;
- d) the list of goods being the subject of the Order, including unit prices;
- e) gross and net amount and the method and date of payment chosen;
- f) the total value of the Order together with all costs;
- g) the method and time of delivery;
- h) information on the right of withdrawal, including the cost of return, in the event of withdrawal;
- i) a link to download a file with a pattern of withdrawal notice,
- j) links to pages containing:
- the complaint procedure used;
- the ability and procedures of out-of-court dispute resolution;
- charges for transport, delivery, postal services or other costs;
- accepted payment methods and deadline.
- **4.8.** The customer may wish to receive a fiscal receipt or VAT invoice, which may be attached to the shipment sent or electronically sent to the e-mail address indicated in the electronic image of the payment document, in particular such as VAT invoices, VAT invoices with attachments and forms. This consent also entitles the Seller to issue and send VAT invoices electronically in accordance with Art. 106n of the Act of 11 March 2004 on Goods and Services Tax (Journal of Laws of 2011, No. 177, item 1054, as amended).
- **4.9.** The order confirmation will include a link to the online payment service.
- **4.10.** The shop may contact the Customer by phone or e-mail in relation to placing or execution of the Order.
- **4.11.** In case of stating any inaccuracies in the mail confirming accepting an order, the Customer can get in touch with the Shop with the help of the electronic mail at the bok@lamillou.com address, in the message body passing the order number.
- **4.12.** The order will be delivered to the address indicated by the Customer in the Order.
- **4.13.** The provider is obliged to provide the Consumer with the goods ordered in a fault-free condition. The service provider also sells goods with minor defects, in such case the information about the defect and its description are included in each description of such goods.
- **4.14.** Orders placed in the shop aren't subject to be merged.

§ 5. PAYMENT

- **5.1.** Customer may choose one of the following payment methods for Ordered Products:
- a) transfer (prepayment): the payment for the Order will be transferred to the bank account of the Store given in the e-mail confirming the submission of the Order,
- b) online payment via PayU System online payment. In case of rejection of the transaction, please contact PayU directly by email: pomoc@payu.pl or by phone at +48 (61) 630 60 05 in the hour. 8.00- 20.00 daily.
- c) payment by cash or credit card at the collection point at ul. Ruczaj 89, Warsaw.
- **5.2.** The principles of making payments by Customers through the PayU System and complaints procedure are available at www.platnosci.pl. Use of payments through the online payment system requires prior approval of the Customer by the rules of these services. Terms of service are available in the link provided on the Website.
- **5.3.** The Shop does not accept COD sales.

§ 6. REALIZATION AND DISPATCH OF ORDER

- **6.1.** In case of the lack of the payment or confirmation of order made by Service Provider in 5 working days within by the Service Provider, an order will be canceled by the Service Provider about what the Customer will be notified via the message of the electronic mail.
- **6.2.** The completion of an order is starting:
- a) in case of Orders paid by transfer after posting centres to the bank account for the Service Provider
- b) in case of the online payment via the system PayU- in the moment, when the Customer will receive the automatic e-mail with information about accepting payments.
- c) in case of the personal collection of delivery in the moment, when the Service Provider will receive an order of the Customer.
- **6.3.** In the moment, when all goods ordered by the Customer are completed and ready for the dispatch, an e-mail is being sent about completing the Order. The customer will receive the latest news informing about the Order status, when the order form will be sent to the Customer.
- **6.4.** After sending the order form to the Customer they are being delivered, depending on the chosen way of forwarding, in the time:

- A) Courier: to 2 working days,
- B) Polish Post priority: 3-5 working days,
- c) personal receipt: 1-2 working days.
- **6.5.** Changes in the dispatch, resignation from ordering on conditions described in Regulations are possible through the contact with the Shop at the bok@lamillou.com address.
- **6.6.** The customer can cancel the placed Order with only an e-mail at the bok@lamillou.com address. The customer cannot cancel an order which was already sent (the Customer received the message about the dispatch). Above isn't excluding the right of the Consumer to the withdrawal from the agreement of Regulations described in Par. 7.
- **6.7.** If there is no product or product covered by the Customer's Order in the Store, and will not be available from the suppliers within the timeframe specified for the Order, the Service Provider will notify Customer by sending a message to the Customer's e-mail address or by telephone, propose an alternative product, divide the Order into parts or cancel the Order in whole or in part.
- **6.8.** In the event that, the Customer won't give consent to the completion of an order with alternative products an order will be canceled in all or part according to the choice of the Customer.
- **6.9.** If in the situation described in 6.7. and according to customer choice the order will be divided, the customer will only bear the cost of delivery of the first consignment. Costs of delivering remaining resulting parcels arising from new orders as a result of dividing the primal Order, is incurring the Shop.
- **6.10.** Irrespective of described entitlements above, in case of the lack of the stock availability or the lack of ability of the completion of an order of the Customer, the online shop has the right to withdraw from the completion of a contract in time 30 (thirty) days, counting for her entering into from the date. If the predicted term of the completion of an order is longer than 30 (thirtieth) days, online shop has the right to a withdrawal from the agreement in the time predicted for the order given to the realization. If the payment for goods took place from above the online shop will return the amount due for goods to the Customer immediately after cancelling an order.
- **6.11.** In the event that the Customer fails to make any decision in the situations referred to in 6.7, including in the case of failure to contact the Customer for non-contributory reasons on the Provider's side, the Service Provider may execute, within 30 days of the occurrence of such event, a contractual right of withdrawal from the order in full.

6.12. In the event of cancellation of the Order in the situation described in connection with 6.7., And the Customer has already paid for the Order, the Service Provider shall refund to the Customer the amount (or any portion thereof in the case of performance of the Order in part) in accordance with generally applicable law.

§ 7. TERMINATION OF THE CONTRACT AND REPLACEMENT OF A PRODUCT

- **7.1.** The consumer may withdraw from the sale agreement concluded through the Shop website, without giving a reason and without incurring costs, except as described in this paragraph by submitting the relevant written notice to the Service Provider within 30 days of the date of execution of the Order (delivery date to the address resulting from Orders). In order to keep the deadline, it is enough to return the original fiscal receipt and a withdrawal declaration form, which is available on the Website at http://www.lamillou.com/secretary-supply-classification-signature before the deadline to: Smartino Sp. . z o.o., ul. Ruczaj 89, 02-997 Warsaw or by e-mail bok@lamillou.com. The right of withdrawal from the contract of sale is not available to the Consumer in the cases specified in Art. 38 of the Act of 30 May 2014 on Consumer Rights (Journal of Laws of 2014, item 827). Where the Order is delivered in batches (separately), the 30 day period for withdrawal from the sales contract shall be counted from taking possession of the last item from that Order.
- **7.2.** In the event of withdrawal, the sale contract is considered not available and the consumer will receive a refund of the amount paid for the purchased goods, including the cost of delivery of the Order (except for the additional costs of the consumer's choice of delivery method other than the cheapest normal delivery method). is obliged immediately but not later than within 30 days return the goods delivered to him unaltered to the address of the Service Provider: Smartino Sp. z o.o., ul. Ruczaj 89, 02-997 Warszawa or transfer them to a person authorized by the Service Provider to receive them. In the event of withdrawal from the contract of sale, all goods delivered to the Consumer, including all accompanying items, will be returned. The cost of returning products to the Service Provider is borne by the Consumer. In the event of withdrawal from the sale contract, the Service Provider will send the money back immediately, but no later than within 14 days of receiving the consumer's statement of withdrawal.
- **7.3.** Reimbursement of the amount paid by the Consumer is transferred to the account specified by the Consumer in the declaration of withdrawal from the contract of sale to the bank account from which the consumer paid the online bank transfer.
- **7.4.** The consumer is responsible for reducing the value returned from the contract of goods resulting from the use of the goods beyond what is

necessary to establish the nature, characteristics and functioning of the goods.

§ 8. CONDITIONS OF THE CUSTOMER COMPLAINT

- **8.1.** The Service Provider is liable to the Customer for defects in the goods purchased by the Customer within the scope specified in the Civil Code (Journal of Laws of 2014, item 121, as amended). The provider is responsible to the Customer if the goods sold has a physical or legal defect (warranty), where the physical defect is the incompatibility of the delivered products with the contract. The Service Provider is not liable to the Customer for defects in the goods which the Customer knew at the time of conclusion of the contract. The customer has the right to file a complaint within 2 (two) years from the date of delivery of the goods by the Service Provider.
- **8.2.** To make a complaint, the Customer shall at first contact the Service Provider under the number 601 596 901; 723 820 800 or under e-mail bok@lamillou.com with providing the completed complaint (description of complaint, scope of complaint) as well as with attaching pictures of a defected product and determining the Customer's address for the courier specified by the Service provider to take a defective product. While making a complaint the defected product with the purchase certificate shall be delivered to the Service Provider with the completed complaint notification (description of a complaint, scope of complaint) to the address: Smartino Sp.z o.o, ul. Ruczaj 89, 02-912 Warsaw Poland.
- **8.3.** The service provider will consider the complaint within 14 days of the date of the complaint and notify the Client about the way of further investigation.
- **8.4.** If the complaint is considered valid, the Service Provider shall immediately replace the defective goods or remove the defect and pay the costs incurred by the Customer to deliver the defective product to the Service Provider by the courier indicated by the Service Provider, subject to § 8 5. The above shall not affect the Customer's ability to demand a price reduction or withdrawal if the defect is material. The complaint will be processed within 14 days. If there is no possibility of exchanging the goods, removing the defect or reducing the price, the Service Provider shall return the charge promptly in accordance with applicable laws.
- **8.5.** In the event that, as a result of a change in the location of the product, the cost of delivering the defective product to the Service Provider was higher than if the product remained in the original delivery state of the Product, Customer is entitled to reimbursement of the delivery cost of the defective product to the Service Provider on the territory of the original state of delivery of the product.

- **8.6.** If the complaint is considered unreasonable, the Service Provider shall immediately return the goods to the Customer at his expense to the address indicated on the complaint form.
- **8.7.** The consumer can use extrajudicial means to handle complaints and claims. To take advantage of the possibility of solving disputes related to online shopping, the consumer may lodge his complaint, for example, via the EU-based ODR web site, available at: http://ec.europa.eu/consumers/odr/.

§ 9. PERSONAL DATA

- **9.1.** Service Provider pursuant to the Act of 29 August 1997 on the Protection of Personal Data (ie OJ of 2015, item 2135, as amended), in connection with the Act of 18 July 2002 on the provision of services by electronic means (ie, Journal of Laws of 1422, as amended) as the data controller is entitled to process the Customer's personal data for the purpose of using the service and concluding the contract (account submission, submission and execution of the Contract) reviewing the complaint in the case of its submission by the Consumer, explaining the circumstances of unauthorized use of the service, and also for archiving purposes.
- **9.2.** Personal data of customers are also processed for direct marketing of own products and services of the Service Provider. The customer has the right to object to the processing of his data for marketing purposes. Buyer may agree to receive commercial information about the Service Provider or its partners by electronic means.
- **9.3.** The scope of processed personal details of Customers is following: name, surname, e-mail address, place of residence, a telephone number, the contact telephone number.
- **9.4.** The customer to the purpose of the correct decision should give the to say the least following personal details to the customer complaint: name, the surname, the street, the No. of the house, the No. of the flat, the contact telephone number and the e-mail address.
- **9.5.** The Service Provider is processing operating data moreover in the IP address of setting up the Customer in technical purposes, as well as in statistical purposes.
- **9.6.** The customer has the right to inspect and correct their personal data, and to justify their removal.
- **9.7.** Personal data is processed with keeping technical and organizational measures providing the protection of processed data in consistency with requirements specified in regulations on the protection of personal data, including regulation of the Minister of Internal Affairs and Administration

dated 29th April 2004 on documentation of processing personal data and technical and organizational conditions of devices and computer systems for processing personal data (Journal of Law No 100, pos. 1024)

- **9.8.** Giving data is voluntary, but necessary in the destination of the provision of a service via e-mail and of carrying the contract of sale out, or investigating the customer complaint.
- **9.9** Cookies files or files of similar nature are used by the Website based upon principles specified in a separate document of cookies Politics (link).

§ 10. FINAL PROVISIONS

- **10.1.** To matters not regulated in Regulations provisions of the Polish law are applicable, and especially acts from 24 June 2014 about laws of the consumer (Journal of Laws from 2014, pos. 827), acts from 23 April 1964 civil code (D. U. from 2014 pos. 121 as amended).
- **10.2.** Any disputes that arise between a non-Consumer and a Service Provider will be settled by the local court for the Service Provider's location.
- **10.3.** All names of goods offered for the sale by the Shop are being used to identification purposes and can be protected and reserved pursuant to the provisions of the act industrial property law, for act on the copyright and related rights.
- **10.4.** These Terms and Conditions apply to your orders submitted after December 25, 2014.
- **10.5.** Correct use of the Website requires the use of a teleinformatic system meeting the following requirements:
- a) screen resolution of at least 1024 x 768 pixels;
- b) Internet access;
- c) Internet Explorer web browser, Mozilla Firefox, Google Chrome, latest version, Cookies enabled;
- d) to receive an e-mail every customer has to have an account and e-mail address.
- **10.6.** The Service Provider reserves the right to temporarily discontinue the operation of the Website, however, the above shall not affect the execution of Confirmed Orders.
- **10.7.** The Customer declares that the data provided to the Service Provider, in particular personal and business data, delivery address and correspondence, are true and complete. In the event of a change of data,

the Customer is obliged to inform the Shop by updating the data in the account established within the Registration.

- **10.8.** The service provider may amend the Terms and Conditions, subject to further requests. The amendment shall enter into force within 14 days of the date on the Website posting changes to the Regulations and notify the Clients who have registered the change by means of the message sent by e-mail. Use of the Account by the Consumer requires acceptance of the revised Terms and Conditions. The amendment of the Regulations does not apply to orders submitted to the Service Provider before its entry into force.
- **10.9.** Customer is required to abide by the prohibition of abuse of electronic means and to provide by or to the Website the following content:
- causing or likely to cause incorrect operation or overload,
- violate the rights of third parties, generally accepted social norms, or are incompatible with generally applicable law.
- **10.10.** The Customer has the right to terminate the Service Agreement at any time by electronic means (account service on the Website) by deleting the account established under registration.
- **10.11.** The Service Provider has the right to terminate the service contract by electronic means at any time with a 14 day notice period, which runs from the date of the Customer's notification to the e-mail address indicated in the Account, for important reasons, eg in the event of ceasing to conduct business or shop; Violation of the Regulations by the Customer, the lack of acceptance of the amended Regulations by the Consumer within 90 days of notification of the change.

Appendix No. 1

from 2 February 2016 to

OF REGULATIONS OF THE ONLINE SHOP MILLOU LA

(farther: "Regulations")

(farther: "Appendix")

With this Appendix, owner of the brand LA MILLOU ®, Smartino Sp. z o.o. with registered office in Warsaw (02-997) at ul. Ruczaj 89, entered in the register of entrepreneurs National Court Register kept by the District Court for the capital city of Warszaw in Warsaw, XIII Commercial Division of the National Court Register at the number: 0000383843, NIP: 5213597935, share capital in the height 5,050.00 of zlotys, is deciding:

to change § 2 sec. 5 of Regulations and to grant the following wording him:

The store sells goods within the Republic of Poland and also outside the Republic of Poland, but only in the following countries: Austria, Belgium, Czech Republic, Denmark, Estonia, France, Spain, Netherlands, Ireland, Germany, Portugal, Romania, Slovakia, Italy, United Kingdom. The delivery address may only be in the territory of the Republic of Poland or in the territory of one of the countries mentioned in the preceding sentence. "

to change § 8 sec. 2 of Regulations and to grant the following wording him:

"In order to file a complaint, the Customer should first get in touch with the Service Provider at the number 601 596 901; 723 820 800 or up to the bok@lamillou.com e-mail address handing over the complaints application filled in (description of the customer complaint, scope of the customer complaint), as well as attaching taking faulty goods and agreeing on the address of the Customer to the purpose of the receipt by the courier appointed by the Service Provider of faulty goods. Filing a complaint one should provide the Service Provider with advertised goods along with the receipt of purchase and the complaints application filled in (description of the customer complaint, scope of the customer complaint) to the address: Smartino Sp. z o.o., ul. Ruczaj 89, 02-912 Warsaw."

to change § 8 sec. 4 of Regulations and to grant the following wording him:

"If the complaint is considered valid, the Service Provider shall immediately replace defective goods or remove the defect and pay the costs incurred by the Customer to deliver the defective product to the Service Provider by the courier indicated by the Service Provider. This does not affect the customer's ability to demand a price reduction or withdrawal if the defect is material. The complaint will be processed within 14 days. If there is no possibility of exchanging the goods, removing the defect or reducing the price, the Service Provider shall refund the fee immediately in accordance with applicable law."

to add § 8 sec. 5 of Regulations and to grant the following wording him:

"In the event that, as a result of a change in the location of the product, the cost of delivering the defective product to the Service Provider was higher than if the product remained in the original delivery state of the product, Customer is entitled to reimbursement of the cost of delivering the defective product to the Service Provider, the original delivery of the product."

to add § 8 sec. 6 of Regulations and to grant the following wording him:

"If the complaint is considered unreasonable, the Service Provider shall immediately return the goods to the Customer at his expense to the address indicated on the complaint form."

to add § 8 sec. 7 of Regulations and to grant the following wording him:

"The consumer can take advantage of extrajudicial ways of investigating the customer complaint and pursuing claims. Wanting to take advantage of the possibilities of amicable solving disputes concerning the online shopping, the Consumer can file his complaint e.g. via the EU Internet platform of Measleses, available at the address: http://ec.europa.eu/consumers/odr/."

to change § 9 sec. of 1 Regulations and to grant the following wording him:

"Service Provider, pursuant to the Act of 29 August 1997 on the Protection of Personal Data (ie Journal of Laws of 2015, item 2135, as amended), in connection with the Act of 18 July 2002 on providing services by electronic means (as in Journal of Laws of 2013, item 1422, as amended), the data controller is entitled to process personal data of the Customer in order to use the service and conclude the contract (account submission, submission and execution of the Contract)), complaint handling in the event of its submission, clarification of the circumstances of unauthorized use of the service, and also for archiving purposes. "

to change § 9 sec. 4 of Regulations and to grant the following wording him:

"The customer must provide at least the following personal data: name, street, house number, apartment number, contact telephone number and e-mail address for the correct settlement of the complaint."

The appendix is coming into effect with 2 February 2016

§ 3

Remaining provisions of Regulations of the Program are remaining unaltered.

§ 4

This Appendix along with Regulations (also in the standardized version) is available on the website https://en.lamillou.com/regulations

Appendix No. 2

from 16 June 2016 to

REGULATIONS OF THE ONLINE SHOP LA MILLOU (farther: "Regulations")

(farther: "Appendix")

§ 1

With this Appendix, owner of the brand LA MILLOU ®, Smartino Sp. z o.o. with registered office in Warsaw (02-997) at ul. Ruczaj 89, entered in the register of entrepreneurs National Court Register kept by the District Court for the capital city of Warszaw in Warsaw, XIII Commercial Division of the National Court Register at the number: 0000383843, NIP: 5213597935, share capital in the height 5,050.00 of zlotys, is deciding:

a. to change § 1 sec. of 1 Regulations and to grant the following wording him:

"The owner of the online shop at www.lamillou.com (hereinafter the Website) is: Smartino Sp. z o.o., ul. Ruczaj 89, 02-997 Warsaw. Commercial law company entered into the Register of Entrepreneurs kept by the District Court for the capital city. Warsaw, XIII Commercial Division under number 000383843, NIP 521-35-979-35, REGON 142867170, Share capital: 5,050 zlotys. "

b. to change § 8 sec. of 1 Regulations and to grant the following wording him:

"The Service Provider is responsible to the Customer for defects in the goods purchased by the Customer, within the scope specified in the Civil Code (Journal of Laws of 2014, item 121, as amended). The provider is responsible to the Customer if the goods sold has a physical or legal defect (warranty), where the physical defect is the incompatibility of the delivered products with the contract. The Service Provider is not liable to the Customer for defects in the goods which the Customer knew at the time of conclusion of the contract. The customer has the right to file a complaint within 2 (two) years from the date of delivery of the goods by the Service Provider."

§ 2

The appendix is coming into effect on the day of 16 June 2016 yr

§ 3

Remaining provisions of Regulations are remaining unaltered.

§ 4

This Appendix along with Regulations (also in the standardized version) is available on the website https://en.lamillou.com/regulations.

Appendix No. 3

from 24 January 2017 to

OF REGULATIONS OF THE ONLINE SHOP MILLOU LA

(farther: "Regulations")

(farther: "Appendix")

§ 1

With this Appendix, owner of the brand LA MILLOU ®, Smartino Sp. z o.o. with registered office in Warsaw (02-997) at ul. Ruczaj 89, entered in the register of entrepreneurs National Court Register kept by the District Court for the capital city of Warszaw in Warsaw, XIII Commercial Division of the National Court Register at the number: 0000383843, NIP: 5213597935, share capital in the height 5,050.00 of zlotys, is deciding:

a. to change § replacing Regulations with 8 sec. 7 of it following with contents:

"The Consument can take advantage of extrajudicial manners of the settlement of disputes concerning the contractual obligations resulting from Internet contracts of sale or formed the service delivery agreement between living consumers in the Union and with entrepreneurs having registered office in a Union so as the Service Provider. Wanting to take advantage of such a possibility the consumer can file his complaint e.g. via the EU Internet platform of Measleses, available at the address: http://ec.europa.eu/consumers/odr/.

b. to change § 10 sec. 12 of Regulations and to grant the following wording him:

"The consumer can contact Smartino sp. Z o.o. via the following e-mail address: bok@lamillou.com, if the contact is not related to the contract with Smartino sp. z o.o. or it is not related to taking action before the conclusion of the contract (see Article 23 paragraph 1 point 3 of the Data Protection Act), it is necessary to consent to the processing of personal data for the purpose of electronic correspondence as follows:

I [full name] am giving consent to process personal details given by me for the purposes of maintaining correspondence in frames of the contact point about the address: I am taking note that Smartino Sp. z o.o. is an administrator of given personal details with the registered office in Warsaw ul. Ruczaj 89, 02-997 Warszawa (farther: "Service Provider"), personal details given by me will be processed temporarily and exclusively in cells connected like an object with maintaining correspondence as part of the electronic correspondence, giving by me personal details has character voluntary, but essential to answer me as part of the electronic correspondence, I am entitled to a mode of personal details passed by me to contents and a right to demand correcting them. It is sufficient to include (paste) the above statement supplemented by own name in the text οf the e-mail vour

Failure to submit a written statement of consent to the processing of personal data referred to above makes it impossible for you to reply to the message you are sending, and even to ignore the reasons for not replying.§ 2

The appendix is coming into effect on the day of 24 January 2017 yr

§ 3

Remaining provisions of Regulations are remaining unaltered.

This Appendix along with Regulations (also in the standardized version) is available on the website https://en.lamillou.com/regulations.

Appendix No. 4

from 22 September 2017 to

OF REGULATIONS OF THE ONLINE SHOP LA MILLOU

(farther: "Regulations")

(farther: "Appendix")

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With this Appendix, owner of the brand LA MILLOU ®, Smartino Sp. z o.o. with registered office in Warsaw (02-997) at ul. Ruczaj 89, entered in the register of entrepreneurs National Court Register kept by the District Court for the capital city of Warszaw in Warsaw, XIII Commercial Division of the National Court Register at the number: 0000383843, NIP: 5213597935, share capital in the height 5,050.00 of zlotys, is deciding:

to change § granting Regulations 7 sec. 2 for him the following wording:

"In the event of withdrawal, the sales contract is considered not available and the consumer will receive a refund of the amount paid for the purchased goods, including the cost of delivery of the Order (except for the additional costs of the consumer's choice of delivery method other than the cheapest way of delivery) and is obliged immediately but not later than within 30 days to return the goods delivered to him unaltered to the address of the Service Provider: Smartino Sp. z o.o., ul. Ruczaj 89, 02-997 Warszawa or transfer them to a person authorized by the Service Provider to receive them. In the event of withdrawal from the contract of sale, all goods delivered to the Consumer, including all accompanying items, will be returned. The

cost of returning products to the Service Provider is borne by the Consumer. In the event of withdrawal from the contract of sale, the Service Provider shall send the returned money immediately, however not later than within 14 days of receipt of the Consumer's declaration of withdrawal from the contract of sale. "

§ 2

The appendix is coming into effect on the day of 22 September 2017 yr

§ 3

Remaining provisions of Regulations are remaining unaltered.

§ 4

This Appendix along with Regulations (also in the standardized version) is available on the website https://en.lamillou.com/regulations.