## **Orange Polska**

## FY 2024 results

.Grow

13 February 2025



**Orange People** 

orange

#### **Forward looking statement**

This presentation contains 'forward-looking statements' including, but not limited to, statements regarding anticipated future events and financial performance with respect to our operations. Forward-looking statements can be identified by the fact that they do not relate strictly to historical or current facts. They often include words like 'believe', 'expect', 'anticipate', 'estimated', 'project', 'plan', 'pro forma', and 'intend' or future or conditional verbs such as 'will', 'would', or 'may'. Factors that could cause actual results to differ materially from expected results include, but are not limited to, those set forth in our Registration Statement, as filed with the Polish securities and exchange commission, the competitive environment in which we operate, changes in general economic conditions and changes in the Polish, American and/or global financial and/or capital markets. Forward-looking statements represent management's views as of the date they are made, and we assume no obligation to update any forward-looking statements for actual events occurring after that date. You are cautioned not to place undue reliance on our forward-looking statements.

#### **Disclaimer**

The financial information presented in this document has not been audited and therefore neither the Company nor its Directors or Officers accept responsibility for any errors, omissions or changes made between the unaudited and the audited financial information. The Company will publish audited financial statements with the auditors' report on 20 February 2025.

# **2024 Business highlights**

Liudmila Climoc Chief Executive Officer

## 2024 performance underscores the success of .Grow strategy

Solid commercial momentum confirmed by better customer perception (NPS#1)

- Strong performance in B2C
- Challenging environment on the enterprise market
- Wholesale commercial engine reinforced by wider fibre network opening

Important step up in connectivity leadership

- 5G network on c-band spectrum available for c.40% of Polish population
- Mobile access network renewal program 75% advanced
- Growth in fibre coverage and new quality standard with XGS-PON technology

#### Very solid financial results

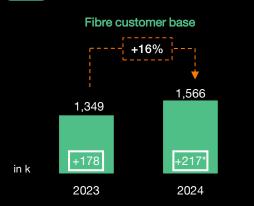
- EBITDAaL +4.6% yoy driven by strong direct margin growth
- Net profit at >PLN 900m and Organic Cash Flow at c. PLN 1bn
- •ROCE at 7.9% (vs 7.6% in 2023)



#### Core telecom services: good ARPO growth coupled with solid customer base expansion

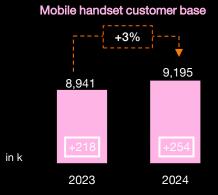


Convergence revenue growth accelerated in 2024 driven by solid customer base expansion and better ARPO growth PLN Fixed broadband-only ARPO +3.4% yoy (vs. +4.0% yoy in 2023)



Fibre customer base +16% yoy as we expand footprint and cope well with intensified competition

PLN 29.9 Mobile-only handset ARPO +1.6% yoy (vs. +3.1% yoy in 2023)



Solid growth of mobile customer base driven by strong B2C and SOHO

# **2024 Financial review**

Jacek Kunicki Chief Financial Officer



	in PLNm	FY24	yoy	4Q'24	уоу	
₽≡	revenues	12,732	-1.8%	3,423	-2.0%	<ul> <li>Strong growth of core telco services offset by decline in low margin energy resale and IT&amp;IS (lower market demand &amp; high comparable base)</li> </ul>
_ 8	EBITDAaL	3,324	+4.6%	804	+6.8%	<ul> <li>Very solid growth of direct margin</li> </ul>
	% of revenues	es 26.1% +1.6 pp. 23.5% +1.9 pp	+1.9 pp.	<ul> <li>Major headwinds from CPI and energy resale offset by margin on network rollout for FiberCo</li> </ul>		
	eCapex	1,822	+17%	688	+5.3%	<ul> <li>Full pace of 5G rollout and fibre rollout from EU subsidised projects</li> </ul>
0	organic cash flow	985	-16%	321	-1.2%	<ul> <li>High cash coming from EBITDAaL growth</li> <li>Increase in working capital requirement</li> </ul>
~~	ROCE	7.9%	+0.3pp			<ul> <li>Continued growth driven by improvement of operating profit and balance sheet discipline</li> </ul>

## 2024 guidance achieved

	2024 objectives	2024 results
Revenues yoy	flat/low single digit decline	-1.8% 🗸
EBITDAaL yoy	low-to-mid single digit growth	+4.6% 🗸
eCapex	PLN 1.7-1.9 bn	PLN 1.8 bn 🗸

#### 4Q revenue with strong growth from core telecom services and decline in IT&IS

#### (yoy change in %) 6.3% 6.1% 4.7% 4.2% 3.8% 3.3% -0.3% -3.1% -1.8% -2.0% Core telecom services\* 4Q'23 1Q'24 2Q'24 3Q'24 4Q'24

#### 4Q reflects:

Core telecom services\* (+6.3% yoy) Strong performance driven by customer base and ARPO growth; improving growth in pre-paid

#### 2 IT&IS (-11% yoy)

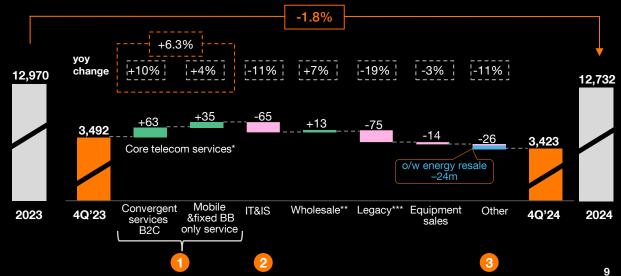
Reflects lower market demand and high comparable base

#### Orange Energia (-22% yoy) Due to regulatory pressure on prices

#### **Revenue evolution breakdown**

**Revenue evolution** 

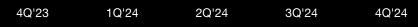
in PLNm



\*convergence, mobile-only and broadband-only \*\*wholesale excluding non-fibre fixed wholesale and interconnect, \*\*\*legacy: narrowband only, non-fibre fixed wholesale and interconnect revenues

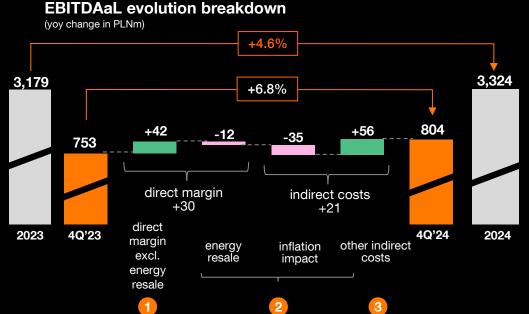
#### 4Q EBITDAaL +6.8% yoy with strong growth of margin from core business

#### EBITDAaL evolution (yoy change in %) 2.3% 4.9% 3.8% 3.1% 6.8%



#### 4Q reflects:

- Solid performance of direct margin from core business (ex. energy resale)
- 2 Major headwinds from CPI and energy resale
- Supported by higher margin from network rollout for FiberCo JV (visible in other operating income)



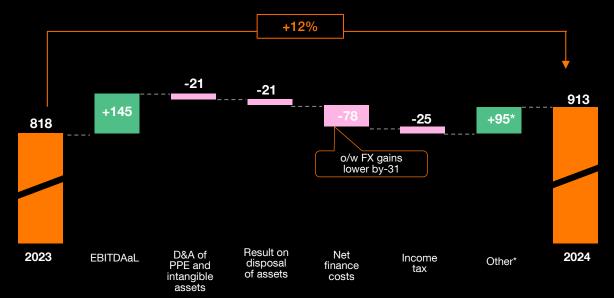
## 2024 net income +12% yoy due to rising EBITDAaL

#### Net income evolution mainly reflects:

- EBITDAaL growth
- Higher net financial costs due to increased interests on debt and high FX gains in 2023
- PLN 125m provision for Social Plan booked in 2023

#### Net income evolution in 2024

(yoy change in PLNm)



\*o/w PLN 125m provision in 4Q 2023 for Social Plan for 2024-2025

#### 2024 eCapex reflects full pace of 5G rollout

- Growth in mobile reflects full pace of 5G network rollout and RAN renewal
- Fibre growing due to network rollout within EU subsidised projects
- Growth in IT systems & infrastructure mainly reflects transformation projects
- Strong real estate proceeds but lower yoy due to exceptionally high level in 2023

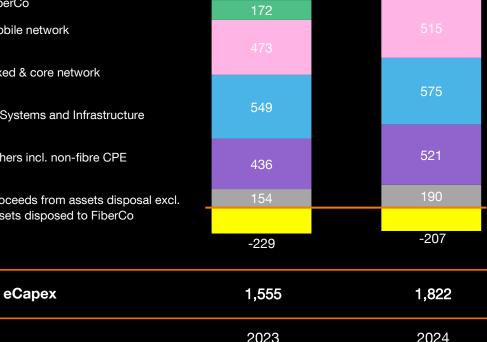
#### Investment areas

(in PLNm)

- Fibre net of disposed rollout to FiberCo
- Mobile network
- Fixed & core network
- IT Systems and Infrastructure

Others incl. non-fibre CPE

Proceeds from assets disposal excl. assets disposed to FiberCo



#### c.PLN 1bn of organic cash flow and sound balance sheet structure

#### **OCF** evolution reflects:

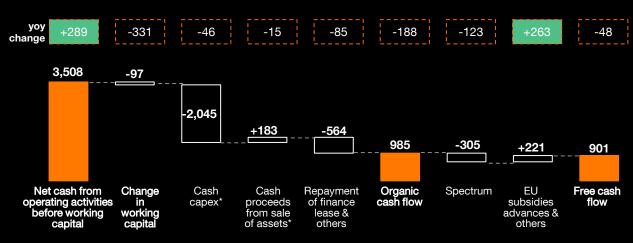
- c.5% EBITDAaL growth
- increase in working capital linked to higher capitalised contract costs (vs a reduction in 2023\*\*)
- higher leasing payments mainly due to CPI indexation of rental contracts

#### FCF reflects:

- partial payment for c-band 5G spectrum (minority part paid in 2023)
- advances for EU subsidies (fibre rollout in rural areas) to be utilised in 2025-26

#### Cash flow evolution breakdown in FY 2024

in PLNm



\* Cash capex reduced by PLN 14m of cash proceeds from sale of fibre network assets to FiberCo (excluded from cash proceeds from sale of assets)



# **.Grow summary**

Liudmila Climoc Chief Executive Officer

Jolanta Dudek Deputy CEO in charge of the consumer market

Bożena Leśniewska Deputy CEO in charge of the business market

Maciej Nowohoński MB member in charge of wholesale market

Jacek Kunicki Chief Financial Officer .Grow



**Orange People** 



### Key achievements of .Grow strategy 2021-2024

Antore

Value growth via balanced ARPO and customer base uplift (revenues\* +25%)

c.+60% wholesale revenue as we monetise our infrastructure\*\*

> -78% CO2 reduction (vs. 2015 in Scope 1+2)

Responsibility 470k beneficiaries of our digital inclusion programmes in 2021-2024

**c.+60%** 

IT/IS revenues outperforming the market

Acquisition of 5G spectrum and start of network rollout

**25%** (vs.14% in 2020) Share of digital in sales

Releasion Cost discipline and efficiency gains

#### **Orange People**

>90% employees engaged in comprehensive upskilling programme

\* convergence, mobile-only and broadband-only

\*\* excluding non-fibre fixed wholesale and interconnect (legacy)

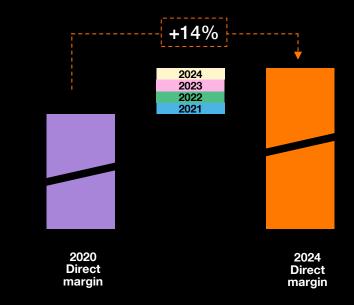


#### .Grow was fuelled by all three core business engines



Capitalising on the growing demand for data transmission to monetise our infrastructure

#### Direct margin growth drives EBITDAaL expansion





### Convergence as a bedrock of our commercial strategy for households

**Customer base** fuelled by fibre expansion and our attractive offers ...

1.78 1.48 65% 73% 2020 2024

Customer base target of >20% growth met

...coupled with ARPO growth driven by our value strategy and growing customers needs....

124.3

40%

2024

+18%

ARPO target of >12%

growth met

105.7

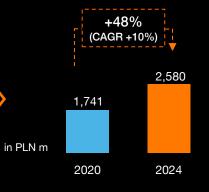
11%

2020

┿

in PLN

...translated into strong convergence revenue growth



Convergence revenues target of >8% CAGR met

Less churn with convergence (average churn difference for 2024)

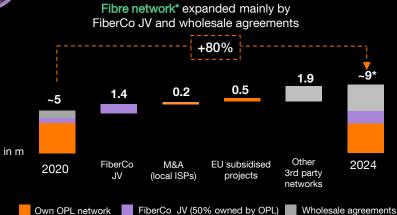


Penetration of convergence in B2C FBB customer base

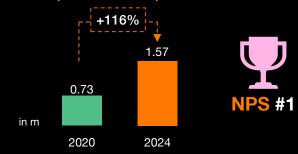
\*convergent customers vs mono FBB B2C customers (for ADSL, VDSL, Fibre) 17



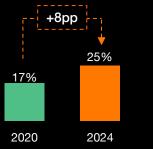
### Fibre connectivity is a key driver of value



Retail customer base more than doubled despite intensive competition



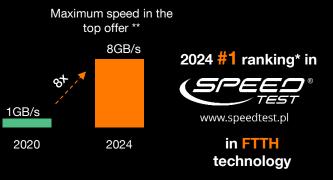
Improving monetization of OPL fibre network despite fierce competition (OPL own & FiberCo JV networks)



\*\* top speed offer available on part of OPL network (8GB/s based on XGSPON technology available to >2.5m HHC)

\*\*\* Orange Polska was ranked #1 in download speed for FTTH broadband in 2024 SpeedTest.pl ranking

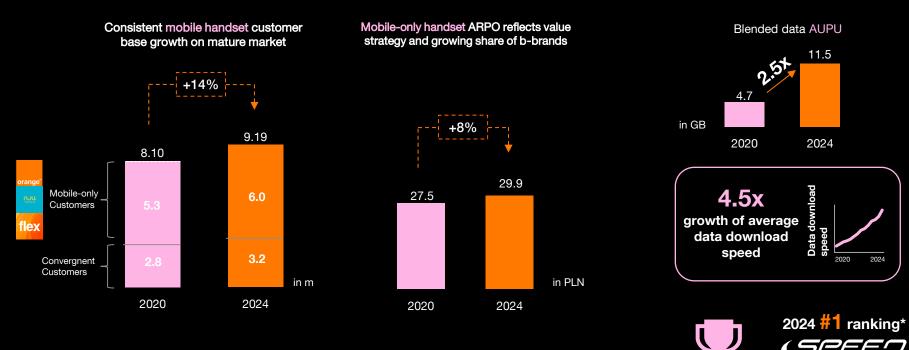
\*target of reaching 7-8m households footprint met



18



### Solid mobile performance on a mature market



2024

<u>es</u>t

www.speedtest.pl

in 5G internet

**NPS #1** 



## **B2B** executed .Grow ambitions confirming the leadership position on telco market and...



#### Telco services key revenue growth — drivers



Mobile +26%: consistent growth of customer base and ARPO (+11%)



#### Fixed broadband +20%:

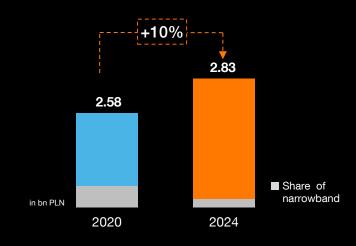
growing share of fibre and higher ARPO (+11%)



#### Data transmission +3%:

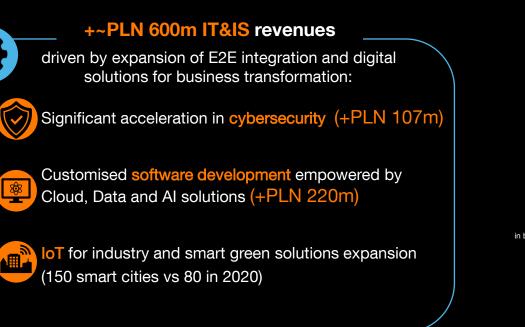
shifting from legacy to fibre and SD WAN while enhancing market leadership

## B2B telco services revenue +10% despite 40% drop in narrowband

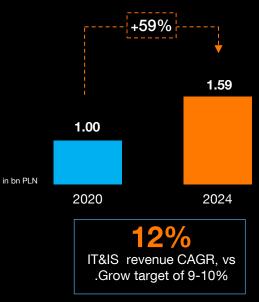




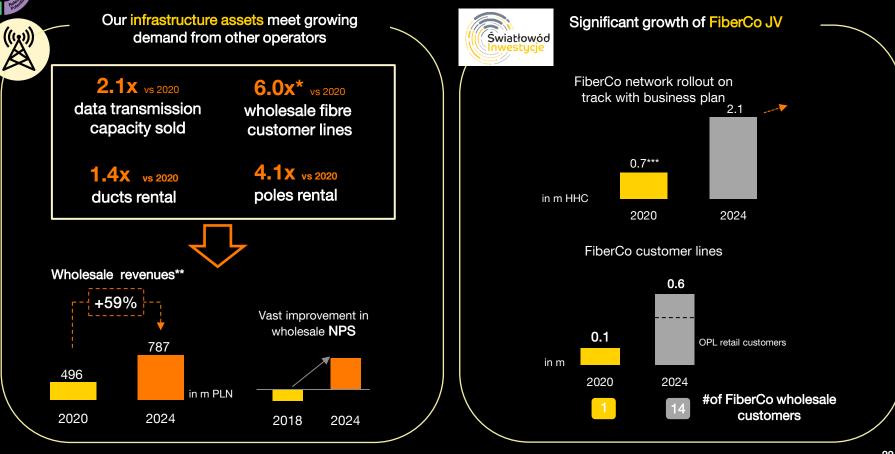
## ...and B2B became TOP3 integrator and digital services provider in Poland



**IT&IS** revenue growth



## Wholesale maximises monetisation of infrastructure



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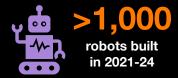
# Transformation brings new business opportunities and helps to mitigate cost inflation

Increasing share of digital sales with My Orange App as a key driver



share of digital in sales (vs 14% in 2020)

Significant advancement in robotic process automation



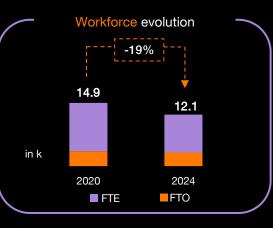
Robust process transformation across key areas

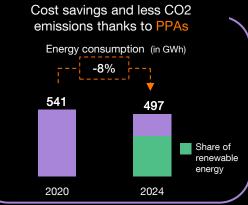
- 100% of POS with paperless service
- less costs thanks to FTTH service selfinstallation
- Progressive decommissioning and sale of unused copper cables
- Increased efficiency of network investments

Cash-in and cost savings resulting from sale of underutilised real estate



m PLN proceeds in 2021-24 231 # of transactions





## We delivered on our ESG commitments Responsibility



**Environment** 

.Grow target: ~65% CO2 emission reduction till 2025\*





#### **Digital inclusion**

Large education and social programmes for children, teachers and seniors

470k beneficiaries of digital inclusion programmes in 2021-24

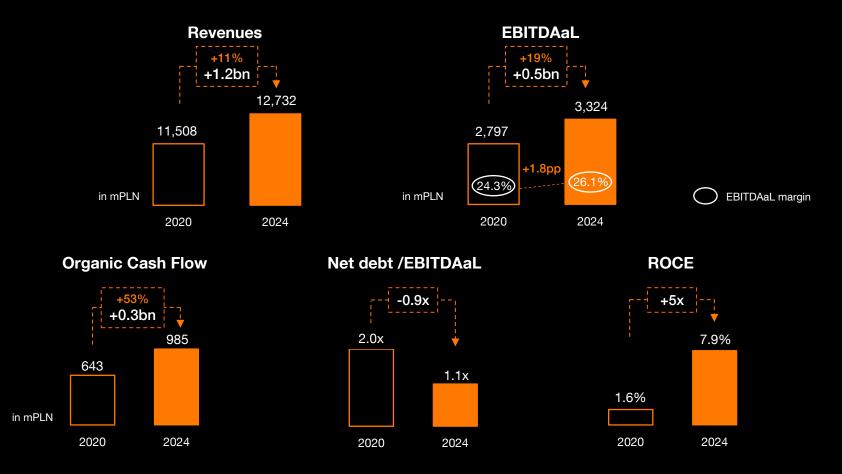
**Diversity** 

.Grow target: 35% women in senior management positions\*





## Value creation underscored by >PLN 500 mln EBITDAaL growth





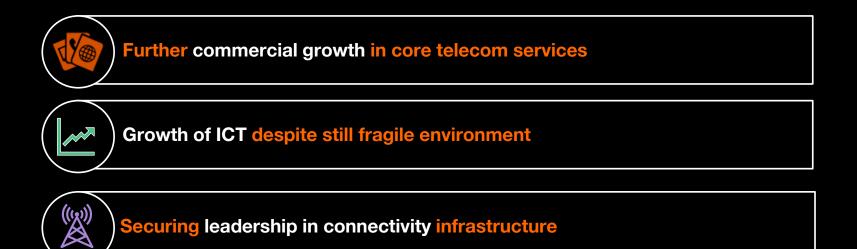
## .Grow financial ambitions met

		Mid-term guidance (2021 to 2024)*	2021-24 performance
	Revenues	low single digit growth CAGR	+2.6% CAGR 🗸
	EBITDAaL	low-to-mid single growth CAGR	+4.4% CAGR 🗸
	eCapex (PLN bn)	1.7 to 1.9 yearly average over the period	1.71bn (avg 2021-24)      √
<u>~~</u>	ROCE	increase 3-4x (vs. 1.6% in 2020)	7.9% in 2024 (5x increase) ✓
	Net debt / EBITDAaL	we aim to keep safe balance sheet, with financial leverage in the range 1.7-2.2x**	1.1x (at the end of 2024)

\* As presented in .Grow strategy in June 2021 \*\* Long-term prospects for net debt/EBITDAaL

# 2025 outlook

Liudmila Climoc Chief Executive Officer



Launch of the new mid-term strategy (announcement on 19 March)

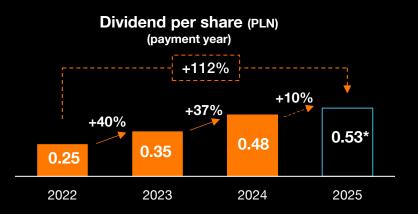
### 2025 guidance

	2024 results	2025 guidance
Revenues yoy	-1.8%	low single digit growth
EBITDAaL yoy	+4.6%	low single digit growth
eCAPEX	PLN 1.8 bn	PLN 1.8-1.9 bn

#### We are committed to sustainable shareholders' remuneration



per share to be paid in 2025 from 2024 profits\*

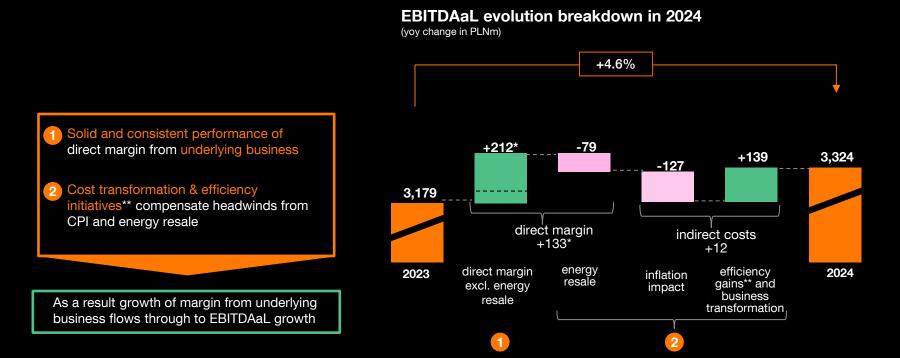


\* Management recommendation, subject to approval of General Meeting of Shareholders



# Appendix

#### **EBITDAaL evolution breakdown in 2024**



\* direct margin in 2024 includes PLN +53m accounting one-off related to capitalised connectivity costs from prior periods

\*\* mainly margin from network rollout for the FiberCo JV (other operating income)

## **Reconciliation of operating performance measure**

in PLNm	4Q 2024	FY 2024	4Q 2023	FY 2023
Operating income	340	1,419	109	1,221
Less gains on disposal of fixed assets	-38	-113	-9	-134
Add-back of depreciation, amortisation and impairment of property, plant and equipment and intangible assets*	486	2,021	517	2,000
Add share of loss of joint venture adjusted for elimination of margin earned on asset related transactions with joint venture	47	152	20	62
Interest expense on lease liabilities	-36	-148	-36	-138
Adjustment for the impact of employment termination programs and reorganisation costs	2	-10	150	166
Adjustment for the costs related to acquisition, disposal and integration of subsidiaries	3	3	2	2
EBITDAaL (EBITDA after Leases)	804	3,324	753	3,179

\*Includes impairment of rights of perpetual usufruct of land historically recognised as property, plant and equipment, subsequently reclassified to right-of-use assets (PLN 7m in 2023 and PLN 1m in 2024).

## **Details of bottom line evolution in 4Q and 2024**

in PLNm	4Q'24	4Q'23	Change	2024	2023	Change
EBITDAaL	804	753	+51	3,324	3,179	+145
Gains on disposal of assets	38	9	+29	113	134	-21
D&A of PPE and intangible assets*	-486	-517	+31	-2,021	-2,000	-21
Add-back interest expense on lease liabilities	36	36	0	148	138	+10
Adjustment for the impact of employment termination programs and reorganisation costs	-2	-150	+148	10	-166	+176
Adjustment for the costs related to acquisition, disposal and integration of subsidiaries Share of profit of joint venture adjusted for	-3	-2	-1	-3	-2	-1
elimination of margin earned on asset related transactions with joint venture	-47	-20	-26	-152	-62	-89
Operating income	340	109	+231	1,419	1,221	+198
Net financial costs	-88	-19	-69	-291	-213	-78
o/w foreign exchange loss/gain	- 1	39	-40	9	40	-31
Income tax	-51	-18	-33	-215	-190	-25
Net income	201	72	+129	913	818	+95

Includes impairment of rights of perpetual usufruct of land historically recognised as property, plant and equipment, subsequently reclassified to right-of-use assets (PLN 7 m in 2023).

## **Details of organic cash flow evolution in 4Q and 2024**

in PLNm	4Q'24	4Q'23	Change	2024	2023	Change
Net cash flow from operating activities before change in working capital	858	731	127	3,508	3,219	289
Change in working capital*	75	96	-21	-97	234	-331
Net cash flow from operating activities	933	827	106	3,411	3,453	-42
CAPEX	-762	-681	-81	-2,042	-1,819	-223
Change in CAPEX payables**	222	251	-29	-17	-256	+239
Cash proceeds from sale of fixed assets	51	15	36	197	274	-77
Repayment of lease liabilities	-125	-116	-9	-568	-509	-59
Adjustment for payment for costs related to acquisition, disposal and integration of subsidiaries	2	29	-27	4	30	-26
Organic cash flow	321	325	-4	985	1,173	-188

\* Does not include change in the working capital related to capex which is presented separately

\*\*Includes exchange rate effect on derivatives economically hedging capital expenditures, net

## Glossary (1/2)

4G/LTE	Fourth generation of mobile technology, sometimes called LTE (Long Term Evolution)
5G	Fifth generation of mobile technology, which is the successor to the 4G mobile network standard
Adoption rate	Fibre customer base (retail + wholesale)/ Total households connectable to our fibre network (own and 3rd parties)
ARPO	Average Revenue per Offer
AUPU	Average Usage per user
Churn rate	The number of customers who disconnect from a network divided by the weighted average number of customers in a given period
Convergent services	Revenues from B2C convergent offers. A convergent offer is defined as an offer combining at least a broadband access (xDSL, FTTH or wireless for fixed) and a mobile voice contract with a financial benefit. Convergent services revenues do not include equipment, incoming and visitor roaming revenues
Core telecom services	Convergence, mobile-only and broadband-only services
EBITDAaL	EBITDA after leases, key measure of operating profitability used by management (for definition please refer to the Note 2 to IFRS Consolidated Financial Statements of the Orange Polska Group)
eCapex	Economic Capex, key measure of resources allocation used by management (for definition please refer to the Note 2 to IFRS Consolidated Financial Statements of the Orange Polska Group)
FBB	Fixed Broadband
Fibre	fixed broadband access network based on FTTH (Fibre To The Home ) /DLA (Drop Line Agnostic) technology which provides the end user with speed of above 100Mbps

## Glossary (2/2)

Fixed broadband-only services	Revenues from fixed broadband offers (excluding B2C convergent offers and equipment sales) including TV and VoIP services
FTE	Full time equivalent
FTO	Full time outsourcing
FTR	Fixed termination rate
HHC (Households connectable) in fibre technology	Households where broadband access service based on fibre technology can be rendered
ICT	Information and Communication Technologies
Mobile-only services	Revenue from mobile offers (excluding consumer market convergent offers) and Machine to Machine (M2M) connectivity. Mobile only services revenue does not include equipment sales, incoming and visitor roaming revenue
MTR	Mobile termination rate
Wireless for fixed	fixed broadband cell-locked wireless access offered by Orange Poland for home/office zone with rich data packages
Organic Cash Flow	Organic Cash Flow- key measure of cash generation used by management (for definition please refer to the Notes 2 to IFRS Consolidated Financial Statements of the Orange Polska Group)
PPA	Power purchase agreement
ROCE	Return on capital employed = EBIT (ex. extraordinary items) / (Shareholder's Equity + Average net debt)